

## Enable TLS 1.2 Job Aid

The following will explain how to enable TLS 1.2 support on your workstation. If your e-prescribing service is not functioning properly, please follow these instructions prior to calling Exscribe technical support:

- 1. Open Internet Explorer
- 2. Go to Settings



- 3. Select Internet Options
- 4. Go to the Advanced tab
- 5. Scroll all the way down
- 6. Ensure that the Use TLS 1.2 checkbox is checked

Internet Options					?	$\times$
General Security	Privacy	Content	Connections	Programs	Advan	iced
Settings						
<ul> <li>Enable DOM Storage</li> <li>Enable Enhanced Protected Mode*</li> <li>Enable Integrated Windows Authentication*</li> <li>Enable Integrated Windows Authentication*</li> <li>Enable Number of the state of the state</li></ul>						
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*Takes effect after you restart your computer						
Restore advanced settings						
Reset Internet Explorer settings Resets Internet Explorer's settings to their default condition. You should only use this if your browser is in an unusable state.						
OK Cancel Apply						

Note that after changing this setting you will need to restart the EHR program to restore full functionality.